

# RICH VISION INDIA

## E-Commerce Multiservices Private Limited

### RVI CODE OF ETHICS

Distributors are required to observe the RVI Code of Ethics at all times. The Company reserves the right to terminate distributorship at any time for any violation. Upon enrolment, distributors are expected to pledge the following

- I will follow the highest standards of honesty and integrity in the RVI Business.
- I will present the Company's marketing plan accurately and honestly, clearly portraying the level of effort required for achieving success.
- I will not make negative or disparaging remarks about the Company, its products, officers, employees or other people and products. I will be respectful to the Company as well as the direct selling business.
- I will not retail the products of RVI through retail outlets.
- I will not instigate, encourage, indulge and / or guide downlines for bonus rebate / refund of commission.
- I will not use the Company's trade name(s), information, literature, advertising material, and gathering of people or other resources including Intellectual property to introduce and promote interests of any entity other than the Company.
- I will strive to ensure that my customers and fellow distributors are satisfied with the Company's products and my service.
- I will abide by the RVI distributor's Rules and Regulations at all times.
- I will not resort to any fraudulent act in promoting the Company's business at the expense of the Company and fellow distributors.
- During continuation and thereafter I will not do anything that may adversely affect the Company, its reputation and business.
- An Associate is expected to be truthful and accurate in offering RVI business opportunity or selling RVI products and shall not engage in any high pressure selling.
- He should not make false claims about the opportunity, products, earnings and efforts required to build the business.
- If he / she fails in any month to make such purchase, then he / she will be denied the applicable Bonuses and Commissions for that month on downline volumes which will be kept pending and released on the purchase of said business volumes.
- There is no obligation to buy more products or business support materials than needed.
- No Cross Sponsoring of Association ship shall be allowed. "Cross Sponsoring" in this context means:
  1. Signing up an existing Associate from another group.
  2. Signing up the wife when the husband is already an Associate or vice versa.
  3. Signing up under another sponsor to operate his / her Direct Seller when his / her is still valid.
  4. Allowing other people or relative to use his / her Association ship to do business.
- In the event of cross sponsoring the following action shall be taken:
  1. The Direct Seller of the person who signs up other Associates or spouses of Associates of other group shall be terminated. All distributors involved shall be transferred back to the original sponsor.
  2. If Associate B of Associate A signs up under another group. B's Direct Seller will be terminated & all the downlines will be transferred to A.
  3. The Company reserves the right to terminate the offering Associate at its own discretion & withhold bonus payments of the offending Associate till final settlement takes place.
- RVI forbids Associates to buy RVI Products from stockist / franchises / Distributor without computerised bill.
- Associates may not repackage, or otherwise change or alter any of the packaging labels of RVI Products.
- All associates need to submit their KYC documents.
- Passport size photograph, ID proof, Address proof like Driving license / Passport / Aadhar Card / Voter Card or Pan Card and copy of Bank Pass-book to the Company's Head Office from joining date to closing date of the next month.
- If one fails to do so, then their Associate ID would be terminated and all their downline associates will be shifted to his / her upline.
- If any defect is found in any of the RVI products purchased, then the same can be returned / exchanged within 30 days from the date of purchase. The returned product must be supported with Bill of purchase and such product should not be damaged from any angle. The purchaser should ensure that condition of the product should be similar to the condition which was prevailed at the time of purchase.